

STATE OF NEW YORK  
PUBLIC SERVICE COMMISSION

CASE 97-C-0139 - Proceeding on Motion of the Commission to  
Review Service Quality Standards for Telephone  
Companies.

ERRATA NOTICE

(Issued June 8, 2015)

The Commission's Order Approving Modifications to the Inter-Carrier Service Quality Guidelines, issued and effective May 14, 2015, contained two typographical errors. First, on page 7, item (11), Metric PR-4-02, is the metric to be removed from the Guidelines. This was incorrectly shown as PR-2-2 in the Order. The correct text in the Order is as follows: "(11) remove references to PR-4-02 Wire Digital."

Second, on Attachment page 13, the rationale for the proposed change in the NP-1 (Percent Final Trunk Group Blockage) metric should reference removal of NP-1-01 and NP-1-02 rather than MR-1-04 and MR-1-09 as currently shown. The correct text in the attachment is as follows: "Rationale: Upon removal of NP-1-01 and NP-1-02, there is no longer a need for reference to a performance standard for these metrics."

(SIGNED)

KATHLEEN H. BURGESS  
Secretary