

Your communications
must get through.
Your mission is our
purpose.

Mobile Broadband Priority



During emergencies or disasters, wireless network traffic can spike, causing delays on important communications.

You want to feel confident that you can still share data with first responders and outside agencies or use voice services, even in the rare event that the network is heavily congested.

That's why we built Verizon Frontline, the network that truly prioritizes first responders on the front lines. Whether the situation is routine or extreme, our intelligent platform automatically preempts¹ nonemergency connections and prioritizes first responders' data communications to help them stay connected. And we designed it for 5G to deliver the high-quality information that's critical on the front lines.²

For nearly 30 years, Verizon has been committed to delivering reliable and resilient mission-critical communication solutions to the public safety community. We support first responders with an award-winning network, enabled with priority and preemption, a dedicated crisis response team and best-in-class 24/7 customer support.

Mobile Broadband Priority (MBP) provides your agency with priority data services, so your communications receive priority network access over regular traffic when needed.

Verizon's comprehensive platform includes solutions and innovations that help public safety agencies stay connected, today and far into the future.

Verizon's proven commitment to providing services at the highest standards is one of the many reasons we are the #1 network choice in public safety.³

It builds upon existing network and device capabilities found in our Wireless Priority Service and Private Network Traffic Management.

MBP is available to qualified public safety, national security and emergency preparedness agencies as well as other emergency responders over practically any type of network, such as a virtual private network, the internet or a standard mobile private network.⁴

MBP features and benefits

When you use MBP for your agency's communications, you will get:

- Consistent, robust and reliable coverage on the Verizon Wireless network
- Assurance that your agency can connect with data priority services for higher-priority network access over other users
- Support for qualified local, state, federal and tribal government agencies as well as critical infrastructure or other nongovernmental agencies that perform national security or emergency preparedness missions
- A priority service that's provided to qualified public safety customers at no additional charge

Why Verizon Frontline?

Verizon Frontline is built on America's most reliable 5G network,⁵ delivering the speed, coverage and security needed in critical situations. Our intelligent platform automatically prioritizes first responders' voice and data communications to help them stay connected, preempting nonemergency communications so you can focus on the mission, not your connection. With robust battery backup for macrocell sites across the U.S. and a dedicated support staff available 24/7, 365 days a year, Verizon Frontline helps you stay connected. Join the more than 40,000 agencies that rely on Verizon Frontline—the #1 network choice in public safety.³

Learn more

For more information on our Mobile Broadband Priority services, contact your Verizon government account manager or visit verizon.com/frontline.

1. Available to eligible government-liable public safety subscribers only. Subject to the terms, provisions and conditions of Verizon Wireless-approved government contracting vehicles. 911 calls are never preempted. Network details & coverage maps at vzw.com

2. Priority and Preemption services are available on 5G Nationwide, but not on 5G Ultra Wideband (5G UW). In the unlikely event the 5G UW network is congested, eligible users' communications fall back to 4G LTE for Priority and Preemption.

3. Based on quarterly third-party wireless voice market share data, Q4 2024

4. Available to eligible public safety customers, government-liable subscribers and select enterprise accounts only. Eligibility criteria and contractual terms and conditions apply.

5. Based on RootMetrics® State of 5G Report, United States, 2H 2024. Tested with best commercially available smartphones on three national mobile networks across all available network types.

Your experiences may vary. RootMetrics rankings are not an endorsement of Verizon.